



Integration of HIV/AIDS, STD, TB and Viral Hepatitis New York State's Experience

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External Consultation:

Program Collaboration and Service Integration

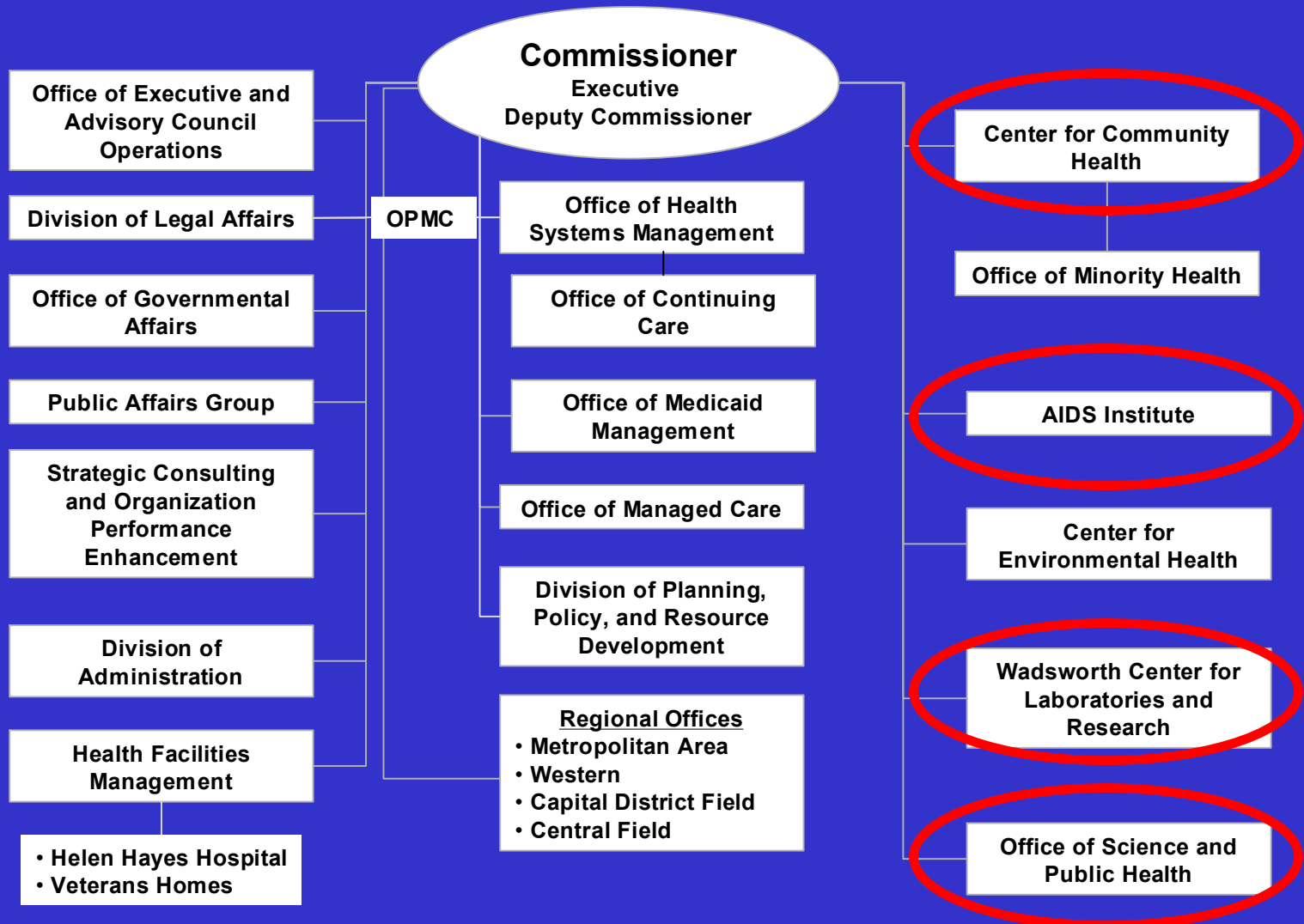
Atlanta, GA

August 21-22, 2007

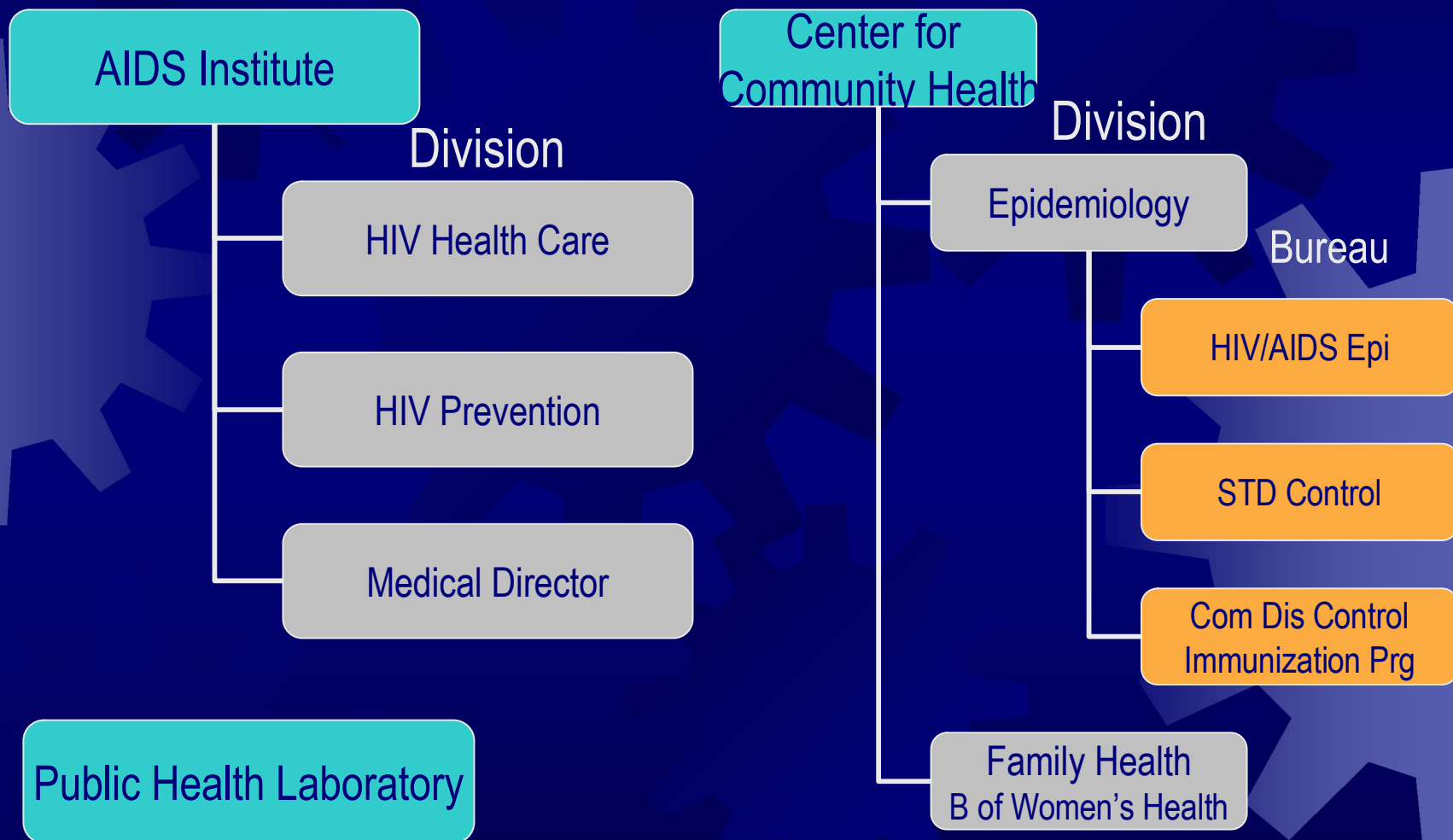
Why Integration?

- ★ An effective way to plan programs and services from the perspectives of:
 - ★ Common risk factors;
 - ★ Same people being served;
 - ★ Same providers in the community.
- ★ Recognize multi-factorial nature of disease causation and risk
- ★ Make most efficient use of scarce resources

NYS DOH Org Chart



NYS Organizational Matrix For HIV/STD/TB/Hepatitis



Important Related Offices for Integration

★ Department of Health

- ★ Medicaid
- ★ Managed Care
- ★ Science and Public Health
- ★ Hospital regulation

★ Other State Agencies

- ★ Correction
- ★ Alcoholism and Substance Abuse Services
- ★ Mental Health
- ★ Parole

★ Other

- ★ Public hospital system

Evolution of Program Integration, New York State

- ★ Mid -1980s – AIDS Institute formed
 - AIDS Surveillance/Epi => Epi Division
 - Enhanced Medicaid \$\$ => AIDS Institute
- ★ Early 1990s – Address heavy impact of IDU on HIV
 - HIV testing/care collocated with substance abuse treatment services => AIDS Institute/OASAS
- ★ Mid -1990s – Provide partner notification
 - HIV partner notification program => STD program
- ★ Late 1990s / Early 2000s – Hepatitis Work Group
 - Hep vaccine – Immunization Program + STD + HIV/IDU prgs.
 - Hep surveillance => Epi division
 - Hep C coordinator moved Epi => AIDS Inst

Multiple Approaches to Program Integration

☀ Structural

- ☀ Pros: Better align major players
- ☀ Cons: can't be relied on to address all integration issues; reorganization can lead to confusion

☀ Collaborative (cross functional)

- ☀ Pros: Flexible, rapid implementation
- ☀ Cons: not sustainable if not institutionalized

☀ Both approaches are needed.



Avoid Over-Reorganization

“ . . . every time we were beginning to form up into teams we would be reorganized . . . I was to learn later in life that we tend to meet any new situation by reorganizing; and a wonderful method it can be for creating the illusion of progress while producing confusion, inefficiency and demoralization.”

Petronius Arbiter, 210 B.C.

NYS Approach to Integration

- ✱ Active involvement of providers, consumers;
- ✱ Leverage multiple funding streams; existing programs;
- ✱ Mobilization of other state agencies, systems;
- ✱ Open lines of communication;
 - ✱ Joint development of messages and materials;
 - ✱ Collaboration on funding proposals;
 - ✱ Link prevention and care.
- ✱ Utilize cross functional teams frequently

Integration Example: Hepatitis

- ✦ Focus on hepatitis began without new resources
- ✦ Establish widely representative working group meets quarterly
- ✦ Joint development of strategic plan
- ✦ Given lack of dedicated funding, program components were located where resources exist:
 - Surveillance – with communicable disease
 - Vaccination – piggy-back on existing service settings - STD
 - Link to health care settings – AIDS healthcare program

Hepatitis Integration 2006

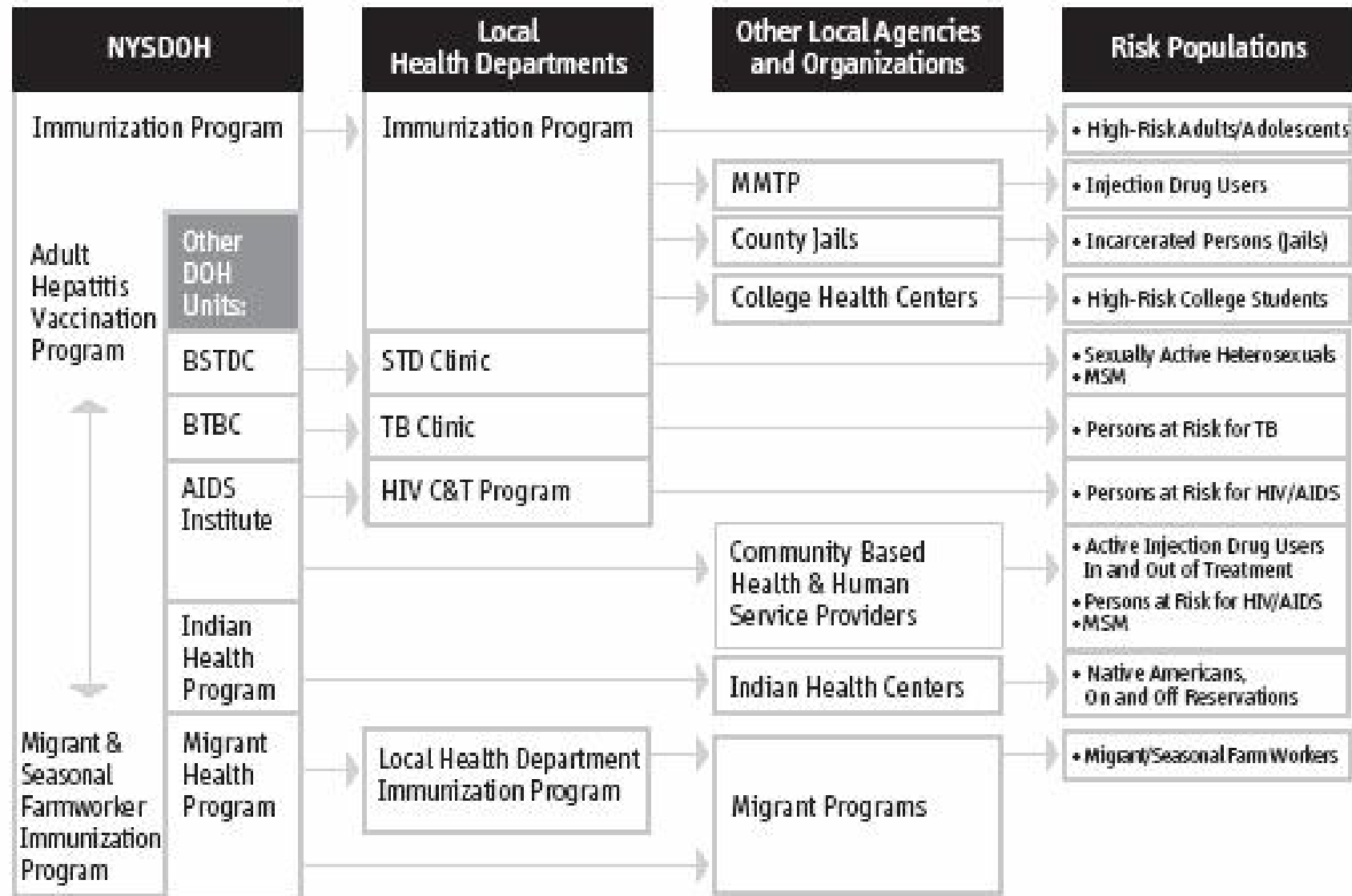
| Initiatives | Center for Community Health | | | AIDS Institute | | | | | Wadsworth Center | |
|--|-----------------------------|---------------------------|-----------------------|----------------|--------------------------------|----------------------------|-----------------------------|------------------------------------|-----------------------------|---------------------------|
| | Bureau of HIV/AIDS Epi. | Bureau of Disease Control | Bureau of STD Control | Exec. Office | Office of the Medical Director | Division of HIV Prevention | Division of HIV Health Care | Office of Program Eval. & Research | Viral Genotyping Laboratory | HIV Diagnostic Laboratory |
| Collaborative Planning | | | | | | | | | | |
| • Meeting with CDC Division of Viral Hepatitis | ✓ | ✓ ^{1, 2} | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| • First Annual Meeting of Northeast Hepatitis C Coordinators' Alliance | | | | | | | ✓ | | | |
| • Viral Hepatitis Strategic Plan | ✓ | ✓ ^{1, 2} | ✓ | ✓ | ✓ | ✓ | ✓ | | ✓ | ✓ |
| • Viral Hepatitis Strategic Plan Tracking Document | ✓ | ✓ ^{1, 2} | ✓ | ✓ | ✓ | ✓ | ✓ | | ✓ | ✓ |
| • Hep. Integration Work Group | ✓ | ✓ ^{1, 2} | ✓ | ✓ | ✓ | ✓ | ✓ | | ✓ | ✓ |
| • Hepatitis A&B Work Group | | ✓ ^{1, 2} | ✓ | ✓ | ✓ | ✓ | ✓ | | | |
| • Interagency Meetings | ✓ | ✓ ^{1, 2} | ✓ | ✓ | ✓ | ✓ | ✓ | | | |
| Developing New Models of Service Delivery | | | | | | | | | | |
| • Viral Hepatitis Integration Project | | | | | | | ✓ | ✓ | | |
| • Primary Care Resolicitation & Montefiore Infectious Disease Clinic | | | | | | | ✓ | | | |
| • Hepatitis C Continuity Program | | | | ✓ | | ✓ | ✓ | | | |
| Enhancing Service Delivery | | | | | | | | | | |
| • STD/HIV Hepatitis Integrated Risk Assessment Tool | | ✓ ^{1, 2} | ✓ | ✓ | ✓ | ✓ | ✓ | | | |
| • Promotion of Hepatitis C Clinical Guidelines | | ✓ ¹ | | | ✓ | | | | ✓ | |

Note: 1=Healthcare Epidemiology Program; 2=Immunization Program

Hepatitis Integration Successes

- ★ Hepatitis Integration Project (CDC funded)
 - ★ Builds on co-located HIV Testing/Primary Care in Substance Use Treatment and harm reduction settings
- ★ National Hepatitis Training Center
- ★ Hepatitis A and B Vaccination
 - ★ STD, state corrections, harm reduction sites
- ★ Hepatitis C surveillance and follow up: Communicable Disease
- ★ Hepatitis C Coordinator – AIDS Institute

Targeting High-Risk Adults for Hepatitis A and B



Hepatitis Integration Status

- ✱ Collaborative approach is successful in the absence of dedicated funds
- ✱ Takes advantage of expertise and populations served by various existing units
- ✱ Structural changes (move Hep C coordinator to AIDS Institute) included
- ✱ Remain open to reorganization in the future as resources become available.



Impediments to Integration

- ✱ Different philosophies;
- ✱ Organizational separation;
- ✱ Limitations of categorical grants;
- ✱ Competition for financial resources;
- ✱ History of poor relationships;
- ✱ Personality conflicts.

Facilitators of Integration

- ✱ Communication
- ✱ Leadership;
- ✱ Realization of shared goals;
- ✱ Plan from perspective of the “customer”: patients, clients, providers;
- ✱ Identify needed components and build on the different strengths of programs;
- ✱ Realize economies of collaboration;
- ✱ Organizational connections.

CDC's Role

- ★ Recognize the need for flexibility to meet local needs;
- ★ Recognize and promote “Models that work”/“Best Practices”;
- ★ Foster interaction among Project Officers in different program areas;
- ★ Consider cross-training, joint site visits;
- ★ Convene joint national conferences or overlap at same locale;

CDC's Role

- ✱ Coordinate with other federal agencies, e.g. substance use;
- ✱ Build in integrative goals into cooperative agreements;
- ✱ Give data standards and provide flexibility for providing equivalent data;
- ✱ Be consistent in definitions/data elements (age, race, etc.);
- ✱ Request adequate and stable resources.

Summary

- ✱ Integration must be a broad, organizing principle, even beyond these 4 programs;
- ✱ Although structural integration may be desirable, collaborative integration must also be practiced.
- ✱ Integration must be an organizational priority backed by leadership;
- ✱ Integration can't overcome inadequate funding.

